



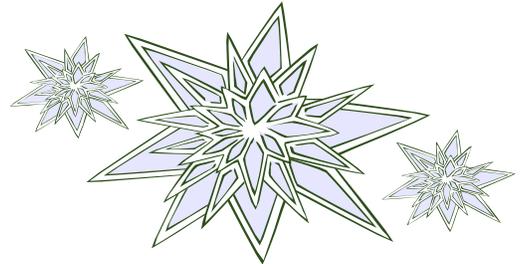
*The Neighbors*  
of Dunn County

# NEWS FROM THE NEIGHBORS

January-February, 2018

*Winter Greetings!*

*We hope this newsletter  
finds you all safe and  
warm! Here's what's hap-  
pening at The Neighbors of Dunn County...*



Celebrate **MARDI GRAS** with us...

Tuesday, February 13th

2:00 – EAST music by Mary Faerber

2:00 – WEST music by Rich Schroeder

3:30 – CENTRAL music by Mary Faerber



## From the Administrator's desk...

My hope is that all of you reading this enjoyed a safe and happy Holiday Season and that we are looking forward to 2018 and all that lies before us. Certainly, 2017 was an extraordinary year for most of us at The Neighbors of Dunn County. We were required to implement Phase 1 of three phases as part of the new, Mega-Rule Nursing Home regulation updates that initially became effective in 2016. Those Phase 1 changes were required to be up and running in 2017. We also had to write and train staff on a myriad of new policies and procedures as part of Phase 2 in 2017. Those Phase 2 regulations became effective November 28, 2017. Phase 3, (the last phase), will begin in 2018 and will really be the implementation of all the Phase 2 regulations as well as some new ones including a new State Survey process in 2018 that we will be learning about too. While all of the above was going on, we also had to complete and update our Emergency policies and procedures too! Emergency procedures were required to be completed by November 15, 2017. So, now as we look back, we can see where we are better prepared today than we were 1 year ago and will likely be even better prepared a year from now as we implement these new policies and procedures and conduct emergency preparedness exercises throughout the year. This took a tremendous team effort over and above our normal duties. Kudos to the employees!

We had some very good Annual State Surveys this year across our East, Central and West Neighborhood facilities with West having no health related deficiencies, Central had just one cite and East had a handful of minor cites that were easily corrected. As of the end of 2017, East and West were listed as 4-star facilities (out of 5 stars), as listed by [www.medicare.gov](http://www.medicare.gov). Our Central Neighborhood remains as a 5-star facility! This is important because what goes into the star ratings is the results of our Annual State Surveys, our staffing and our quality indicators (metrics) of care. Most importantly an average of 91% of residents were surveyed in 2017 and said we provided good to excellent services in meeting their needs at The Neighbors of Dunn County.

Interestingly, with all the accomplishments, we continue to see census decline (locally and statewide) and finding enough caregivers can be tricky too. It's a really good thing that the new State biennial budget contained an increase for nursing home reimbursement so that we can help offset the cost of providing competitive wages and benefits. While it may seem tough at the moment, it will improve. So, in 2018 we look forward to a better occupancy as well as regaining our expertise regarding all these new regulations and survey processes that help ensure we provide the care that residents expect.

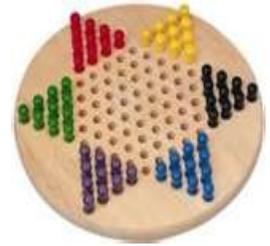
For something new in 2018, we look forward to folks purchasing an engraved, patio brick to memorialize a loved one at The Neighbors or just to honor your loved one as part of our fundraising for the Memorial Garden as well as other needs of The Neighbors. Be sure to check this out at [www.neighborsdc.org/donations/](http://www.neighborsdc.org/donations/). A display of engraved bricks (2 sizes) and rendering of the Memorial Garden can be seen in the Main Lobby of our Central Neighborhood in Brickenridge Villa. Come on over and check it out! It is much the same concept as the engraved pavers in Irvine Park or the Veteran's Memorials – this one happens to be for The Neighbors. For more info, call Tracy or I at 715-232-2661.

In the meantime, I suspect 2018 will continue to be full of changes including new supervisors to the Dunn Co. Board as a result of our Spring elections and Federal changes as a result of congressional elections this fall. I will be completing my 2-year term as President of the Wisconsin Association of County Homes in February and will then become the Immediate Past President helping to set-up their annual conferences for the next two years. So, even though I'm becoming eligible for Social Security retirement this summer, I don't see retirement in my future just yet. And, those grand-kids are turning into teenagers soon! Whew, where does the time go? Let's make it a great year in 2018!

Tony Manzella, Community Mentor/Administrator

## Activity Professional's Week

January 21-27, 2018 is designated as Activity Professional's Week. We would like to take this opportunity to thank our Life Enhancement staff for their hard work throughout the year. The Life Enhancement department strives to provide an ongoing program of activities to help our residents maintain their highest level of well-being. They provide activities designed to meet the residents' social, physical, educational, spiritual and community integration needs. Thank you to Chuck, Quinton, Diane and Sally.



### Exciting News from the Culinary Department...



On Monday, February 5, 2018, we will be starting as the new food services vendor for the Senior Meal Program of Dunn County. We are excited to offer our services to the community!

### ATTENTION VISITORS:



The flu season has now arrived. Please help us protect our residents and loved ones from illness by complying with the following:

- if you are sick, have respiratory or flu symptoms, PLEASE REFRAIN FROM VISITING. If you must visit, please wear a mask.

You may notice staff members wearing masks now throughout the flu season. Per facility policy, any staff member who has not had the influenza vaccine MUST wear a mask while in the facility. This is to protect all the residents.

# VALENTINE BALLOON SALE!

The Life Enhancement department will be selling Balloon bouquets consisting of one 18" heart-shaped mylar and two latex balloons for Valentine's Day.

The cost for each balloon bouquet is \$4.<sup>00</sup>. To have a balloon and valentine sent to your loved one at The Neighbors, please fill out the following order form by Friday, February 9th and return to:

The Neighbors of Dunn County  
Life Enhancement Dept.  
2901 Forbes Ave.  
Menomonie, WI 54751



Please make checks payable to: **Sugar Bowl Fund**

Balloons will be delivered on Wednesday, February 14th .  
Proceeds from the sale go to the Sugar Bowl Fund to benefit the residents.



## BALLOON ORDER FORM

Resident Name: \_\_\_\_\_

Number of Balloons: \_\_\_\_\_ Amount Enclosed \$ \_\_\_\_\_

Name of Sender: \_\_\_\_\_

Inscription on the Card: \_\_\_\_\_

# SINGING VALENTINES

This year, the Life Enhancement department will be offering singing valentines. On Wednesday, February 14, we will sing the selected Valentine song, and hand your loved one a chocolate kiss!

The cost of having a Singing Valentine sent is \$1 with all proceeds going to the residents' Sugar Bowl Fund.

Please choose your favorite Valentine from the selections below or create your own lyrics and return by Friday, February 9th to:



The Neighbors of Dunn County  
Life Enhancement Dept.  
2901 Forbes Ave.  
Menomonie, WI 54751

**Singing Valentine Selections**—lyrics are provided on following page:

- |  |                                      |
|--|--------------------------------------|
| 1. <b>Blue Skirt Waltz</b>                       | 8. <b>Let Me Call You Sweetheart</b> |
| 2. <b>Can't Help Falling in Love</b>             | 9. <b>Love Me Tender</b>             |
| 3. <b>Forever and Ever</b>                       | 10. <b>Waltz Across Texas</b>        |
| 4. <b>Have I Told You Lately That I Love You</b> | 11. <b>When You Wore a Tulip</b>     |
| 5. <b>Hey Good Lookin'</b>                       | 12. <b>You Are My Sunshine</b>       |
| 6. <b>I Love You Truly</b>                       | 13. <b>You Are So Beautiful</b>      |
| 7. <b>I Walk the Line</b>                        | 14. <b>You've Got a Friend</b>       |

## Singing Valentine Order Form

Number Selection: \_\_\_\_\_ (or attach your own lyrics)

Singing Valentine to: \_\_\_\_\_  
(Resident's Name)

From: \_\_\_\_\_

Amount Enclosed: \$ \_\_\_\_\_ (minimum \$1 per Singing Valentine)

Please make checks payable to: Sugar Bowl Fund

## *Song Choices for Singing Valentines:*

**1. Blue Skirt Waltz** – I wandered alone one night till I heard an orchestra play. I met you where the lights were bright and people were carefree and gay. You were the beautiful lady in blue. I was in heaven just waltzing with you. You thrilled me with strange then softly you stole away. I dream of that night with you, lady, when first we met. We danced in a world of blue. How can my heart forget? Blue were the skies and blue were your eyes just like the blue skirt you wore. Come back, blue lady, come back. Don't be blue anymore.

**2. Can't Help Falling In Love** – Wise men say only fools rush in, but I can't help falling in love with you. Shall I stay would it be a sin if I can't help falling in love with you. Like a river flows surely to the sea, darling so it goes. Some things are meant to be. Take my hand, take my whole life too for I can't help falling in love with you.

**3. Forever and Ever** – Forever and ever my heart will be true, sweet heart forever I'll wait for you. We both made a promise that we'd never part. Let's seal it with a kiss forever my sweetheart. Let by-gones be by-gones forever. We'll fall in love once again. So let's tell the world of our new love divine. Forever and ever you'll be mine.

**4. Have I Told You Lately That I Love You** – Have I told you lately that I love you? Could I tell you once again somehow? Have I told with all my heart and soul how I adore you? Well darling, I'm telling you now. This heart would break in two if you refuse me. I'm no good without you anyhow. Dear, have I told you lately that I love you? Well darling, I'm telling you now.

**5. Hey Good Lookin'** – Hey good lookin', whatcha got cookin'? How's about cookin' somethin' up with me. Hey sweet baby, don't you think maybe we could find us a brand new recipe. I've got a hot rod Ford and a two dollar bill and I know a spot right over the hill. There's soda pop and the dancing's free, so if you wanna have fun, come along with me. Hey good lookin', whatcha got cookin'? How's about cookin' somethin' up with me?

**6. I Love You Truly** – I love you truly, truly dear. Life with its sorrows, life with its tears fades into dreams when I feel you are near for I love you truly, truly dear.

**7. I Walk The Line** – I keep a close watch on this heart of mine. I keep my eyes wide open all the time. I keep the ends out for the tie that binds. Because you're mine, I walk the line. I find it very very easy to be true. I find myself alone when each day is through. Yes, I'll admit that I'm a food for you. Because you're mine, I walk the line. As sure as night is dark and day is light, I keep you on my mind both day and night. And happiness I've known proves that I'm right. Because you're mine, I walk the line. You've got a way to keep me on your side. You give me cause for love that I can't hide. For you I'd even try to turn the tide. Because you're mine, I walk the line.

**8. Let Me Call You Sweetheart** – Let me call you sweetheart, I'm in love with you. Let me hear you whisper that you love me too. Keep the love light glowing in your eyes so true, let me call you sweetheart; I'm in love with you.

**9. Love Me Tender** – Love me tender, love me sweet, never let me go. You have made my life complete and I love you so. Love me tender, love me true, all my dreams fulfilled. For my darling, I love you and I always will.

**10. Waltz Across Texas** – When we dance together, my world's in disguise, like a fairyland tale that's come true. And when you look at me with those stars in your eyes, I could waltz across Texas with you. Waltz across Texas with you in my arms, waltz across Texas with you. Like a storybook ending, I'm lost in your charm and I could waltz across Texas with you.

**11. When You Wore A Tulip** – When you wore a tulip, a sweet yellow tulip and I wore a big red rose, when you caressed me, t'was then heaven blessed me, what a blessing no one knows. You made life cheery when you called me deary, t'was down where the blue grass grows. Your lips were sweeter than julep when you wore that tulip and I wore a big red rose.

**12. You Are My Sunshine** – You are my sunshine, my only sunshine. You make me happy when skies are gray. You'll never know, dear, how much I love you. Please don't take my sunshine away. The other night dear as I lay sleeping I dreamed I held you in my arms. When I awoke, dear, I was mistaken, so I hung my head and I cried. You are my sunshine, my only sunshine. You make me happy when skies are gray. You'll never know, dear, how much I love you. Please don't take my sunshine away.

**13. You Are So Beautiful** – You are so beautiful to me. You are so beautiful to me, can't you see? You're everything I hoped for. You're everything I need. You are so beautiful to me.

**14. You've Got A Friend** – When you're down and troubled and you need a helping hand and nothing, oh nothing is going right. Just close your eyes and think of me and soon I will be there to brighten up even your darkest night. You just call out my name and you know, wherever I am, I'll come running to see you again. Winter, spring, summer, or fall, all you've got to do is call and I'll be there, yeah, yeah, yeah. You've got a friend.



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## USED BOOK SALE

### February 19-23, 2018

If you have any books you would like to donate, please contact Sally Rocque at 715-231-4589. All proceeds from the sale will go to the Resident Sugar Bowl Fund.

Thanks for your support!