



The Neighbors
of Dunn County
Generations of caring since 1892

POLICY and PROCEDURE

TITLE: Outdoor Visits During COVID-19 Pandemic

DEPARTMENT: All

POLICY: The Neighbors of Dunn County will support the overall wellbeing of our residents. This includes physical, emotional, and psychosocial wellbeing. TNDC shall do this in a safe environment that is free from avoidable risks. TNDC recognizes the importance of emotional and psychosocial wellbeing, and the role that visitation by loved ones plays in the overall health of our residents. TNDC shall take all precautions necessary to make in person visitation as safe as possible, by following all the recommendations provided by the CDC and the state of Wisconsin's DHS/DQA.

PROCEDURE:

1. TNDC will facilitate and monitor all outdoor visitation
 - a. Facilitation
 - i. All visits must be scheduled through designated TNDC staff (Social Services).
 - ii. All visits must be scheduled for an available visitation time, a minimum of 24 hours in advance
 - b. Monitoring
 - i. A TNDC staff member will be present for the entirety of the visit to insure all preventative measures are followed
 - ii. The TNDC staff member shall be far enough away that a private conversation can be had, but close enough that they can intervene if need for safety purposes
2. The location of the outdoor visits will be determined by TNDC
 - a. The location of outdoor visits will be covered and will promote 6 foot social distancing
 - b. TNDC will have one central location for visitation (Main entrance of the central building)
3. Screening
 - a. Upon arrival to the facility the visitors will be screened by a TNDC staff
 - i. Staff will screen visitors for symptoms, including temperature reading, as well as any exposure to a COVID-19 positive person
 1. If the visitor is exhibiting any symptoms or has had an exposure to a COVID-19 positive person in the last 14 days the visit will be canceled
 - ii. All visitors are asked to report any onset of symptoms in the following 14 days of their visit to TNDC as soon as possible

4. Visitation restrictions
 - a. Any visitor who is currently positive for COVID-19 or is symptomatic will not be allowed to visit
 - b. Visitors under the age of 18 must be accompanied by an adult
 - i. The adult accompanying them is responsible to insure the minor is following all precautionary measures appropriately and is under control at all times
 - c. Pets must be under the control of the visitor and must stay with the visitor throughout the visit
 - d. At this time visits are limited to 2 visitors at a time (This includes minors)
 - e. Resident restrictions
 - i. Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period due to their admission or re-admission status are not eligible for outside visits.
 - ii. Residents who have had COVID-19 must no longer require transmission-based precautions as outlined by the CDC and DHS guidelines to be eligible for outside visits.
 - iii. Residents must wear a mask (or other face covering to prevent spread of respiratory secretions when they are talking, sneezing, or coughing) at all times, as tolerated.
5. Visitation guidelines and precautionary measures
 - a. A minimum of 6 foot social distancing will be followed at all times
 - i. Due to the risk of exposure there will be no hugging, kissing, hand holding, or any other touching allowed during visits
 - b. Both visitors and residents are required to wear a face covering throughout the visit
 - i. TNDC ask visitors to bring their own masks, if they do not bring one, one will be provided to them
 - c. Both visitors and residents will be required to perform hand hygiene prior to their visit, and as needed throughout their visit
 - i. Alcohol-based hand sanitizer will be provided by TNDC in the visitation area
 - d. No gifts, food, drinks, or other items shall be given to the residents by the visitors

- i. If the visitors wish to give something to the residents they shall give it to TNDC staff that will insure they are sanitized appropriately and given to the residents
 - e. Visitors will not be allowed to walk through any part of the facility
- 6. Cleaning and transportation to visitation
 - a. Visitation times will be scheduled 15 minutes apart from each other to provide time for resident transportation and cleaning of surfaces
 - i. TNDC staff will transport the residents to and from the designated visitation location
 - ii. In between all visits all chairs, railings, and other surfaces in the visitation area will be disinfected
- 7. Weather and visitation
 - a. Due to the nature of outdoor visits weather may play a factor in the ability for visits to occur
 - i. No visits will occur when there is a weather warning that could put residents or visitors at risk. This may include, but is not limited to rain, thunderstorms, tornado, heat, and cold.

*The above policy and procedure was created in accordance with the state of Wisconsin's guidance for outdoor visits in nursing homes. Both this policy and procedure and the state of Wisconsin's guidance is subject to change. The guidance can be found at:
<https://www.dhs.wisconsin.gov/covid-19/ltc.htm>.

Approval Date: _____ Effective Date: _____
 Revised: Revised Reviewed _____ Reviewed _____
 Author: _____